

SERVPRO of Shiawassee & West Saginaw Counties

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Advice from Shiawassee Service Rep, Cindy Sanders:

*“SERVPRO of Shiawassee County professionals can perform a proactive cleanup for businesses, which involves structure cleaning and disinfection. We have been working with the CDC (Centers for Disease Control & Prevention) since the onset of the virus to ensure our protocols are in line with the most current and effective methods available. Our company mobilizes on a “1-4-8” **minimum** rule. What this means is: Within 1 hour of your call, we will have a project manager in communication with your facility, within 4 hours we will have a project manager onsite, within 8 hours we will have a written estimate and scope of work.*

That is our standard operating procedure but nothing about this virus and current pandemic is standard. Our goal is to be to your facility as soon as humanly possible. Our crews are running 24/7 and are prepared to respond day and night. To ensure this, you can call my cell at **989-233-2265** anytime day or night.

Additionally, because of the equipment used in the confirmed COVID-19 cases, our pricing is a combination of time and materials with square footage. Our method of cleaning confirmed cases is a fogging that expels a mist of disinfectant, and because of this there are math equations involved for material and square feet.

We have multiple disinfectants available that have proven effective towards other viruses that the CDC has recommended for the COVID-19. When we provide the fogging service we will come in and fog, then wipe down the surfaces and then fog again. If we provide fogging, the area must be vacated for 1 hour after the fogging is complete. If you would like more specific information on pricing and processes, we can get some estimates together for your specific buildings.

Though we are more than willing to come out after a confirmed COVID-19 case, we are highly recommending that facilities bring us in before a confirmed case comes in. We have been working with townships, cities, small and large businesses and Fortune 500 companies locally and across the nation to reduce potential transmission and provide preventative cleaning. Whether this be once a week, once a day, or overnight, preventative cleaning highly limits the transmission of viral pathogens. Because of the science behind dwell times and proper disinfecting, we highly recommend bringing in a professional for proactive cleaning. We have been working with the CDC (Centers for Disease Control & Prevention) since the onset of the virus to ensure our protocols are in line with the most current and effective methods available.

If you have any additional questions or if you would like me to schedule a project manager to come your business for a quote, please call me at 989-233-2265.”